

Rambler, Alexis

From: Long, Renaye 6-9292 <Renaye.Long@schousing.com>
Sent: Friday, October 22, 2021 12:02 PM
To: Christopher R. Koon; Wilson, Elise
Cc: Bateman, Andrew; Watts, Victoria; Grube-Lybarker, Carri; Hall, Roger; Heather Smith; Jacqueline Wilson; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown; PSC_Contact; CRISTINA FREEMAN; Loehr, Nancy E; Vinod Ramachandran
Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Thank you Chris. I plan to attend in person but am open to presenting remotely as well if that is a better option for the group. Also, I will be bringing our Communications Intern, Grace Farrar, with me if that is okay.

Renaye

From: Chris Koon <chris.koon@ecsc.org>
Sent: Friday, October 22, 2021 11:11 AM
To: Wilson, Elise <Elise.Wilson@psc.sc.gov>
Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith <heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown <katie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>; CRISTINA FREEMAN <cristina.freeman@dominionenergy.com>; Loehr, Nancy E <Nancy.Loehr@duke-energy.com>; Vinod Ramachandran <vramachandran@guidehouse.com>; Long, Renaye 6-9292 <Renaye.Long@schousing.com>
Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, thank you again for helping us with our presentation to the Commission at 10:00 on Monday morning. I'm writing to finalize our plans. The presenters will be as follows:

- Chris Koon, Commission appointee to the S.C. Emergency Rental Assistance Program Advisory Panel
- Vinod Ramachandran, Director - State and Local Government, Guidehouse
- Renaye Long, Director- Communications and Outreach, SC Housing
- Nancy Loehr, Managing Director of Customer Experience Strategy, Duke
- Cristina Freeman, Manager for Customer Assistance, Dominion

I will be physically present. I believe Renaye plans to attend in person as well, but may we please send her a link in case she needs to attend remotely? Everyone else will definitely be remote. Here are their email addresses:

cristina.freeman@dominionenergy.com
Nancy.Loehr@duke-energy.com
vramachandran@guidehouse.com
Renaye.Long@schousing.com

Finally, we have a powerpoint prepared, and we think it will be best for me to "drive" it in person. I can send it, but we've had some trouble sending it back and forth due to size. Could you please ask Jackie Thomas to contact me about the best way to send the powerpoint?

Please let me know if you need anything else, and thank you!

Best,
Chris

Christopher R. Koon
Senior Vice President and General Counsel
The Electric Cooperatives of South Carolina, Inc.
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Cayce, South Carolina, 29033-3311
803-739-3030

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From: "Wilson, Elise" <Elise.Wilson@psc.sc.gov>
Date: Thursday, September 30, 2021 at 2:38 PM
To: Chris Koon <chris.koon@ecsc.org>
Cc: "Bateman, Andrew" <abateman@ors.sc.gov>, "Watts, Victoria" <vwatts@ors.sc.gov>, "Grube-Lybarker, Carri" <clybarker@scconsumer.gov>, "Hall, Roger" <RHall@scconsumer.gov>, Heather Smith <heather.smith@duke-energy.com>, Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com" <kimberly.walton@duke-energy.com>, "Lyndsay.McNeely@duke-energy.com" <Lyndsay.McNeely@duke-energy.com>, Katie Brown <katie.brown2@duke-energy.com>, PSC_Contact <Contact@psc.sc.gov>
Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Fantastic news! Just a reminder we are happy to accommodate anyone who chooses to appear virtually, so as you finalize the participants and circle back with details, please include email addresses of virtual participants. Our IT staff will send the WebEx invitations.

Thank you!

Elise

From: Chris Koon <chris.koon@ecsc.org>
Sent: Thursday, September 30, 2021 2:11 PM
To: Wilson, Elise <Elise.Wilson@psc.sc.gov>
Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith <heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown <katie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>
Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, I am happy to confirm Monday, October 25, at 10 AM for our presentation to the Commission. Thank you for accommodating us. I will circle back with more details once we finalize our participants and our presentation. We are looking forward to it!

Best,
Chris

From: Wilson, Elise [Elise.Wilson@psc.sc.gov]
Sent: Wednesday, September 29, 2021 10:52 AM
To: Chris Koon
Cc: Bateman, Andrew; Watts, Victoria; Grube-Lybarker, Carri; Hall, Roger; Heather Smith; Jacqueline Wilson; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown; PSC_Contact
Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Good morning, Mr. Koon.

Thank you for the generous spread of date opportunities in which to provide the Commission with an update from the advisory panel. After review, the Commission is happy to schedule Monday, October 25, 2021 at 10:00 a.m. Please confirm this date and time suit you and your team.

Looking forward to hearing from you.

Again, thank you so much!

Elise

From: Chris Koon <chris.koon@ecsc.org>
Sent: Tuesday, September 28, 2021 11:05 AM
To: Wilson, Elise <Elise.Wilson@psc.sc.gov>
Cc: Bateman, Andrew <abateman@ors.sc.gov>; Watts, Victoria <vwatts@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; Heather Smith <heather.smith@duke-energy.com>; Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>; kimberly.walton@duke-energy.com; Lyndsay.McNeely@duke-energy.com; Katie Brown <katie.brown2@duke-energy.com>; PSC_Contact <Contact@psc.sc.gov>
Subject: Re: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Elise, thanks again for working with us to schedule an update for the Commission regarding the SC Stay Plus program. We are almost ready to launch several new efforts to get these funds to folks in need, and I think we are ready to put something on the schedule. I am available on October 13, 15, 22, 25, 26, and 29. Please let me know if any of these days suits the Commission, and I will coordinate with our team.

As always, thanks for all that you do for our state.

Best,
Chris

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 803-739-3030

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From: "Wilson, Elise" <Elise.Wilson@psc.sc.gov>

Date: Friday, September 17, 2021 at 4:54 PM

To: Chris Koon <chris.koon@ecsc.org>

Cc: "Bateman, Andrew" <abateman@ors.sc.gov>, "Watts, Victoria" <vwatts@ors.sc.gov>, "Grube-Lybarker, Carri" <clybarker@scconsumer.gov>, "Hall, Roger" <RHall@scconsumer.gov>, Heather Smith <heather.smith@duke-energy.com>, Jacqueline Wilson <Jacqueline.Wilson@duke-energy.com>, "kimberly.walton@duke-energy.com" <kimberly.walton@duke-energy.com>, "Lyndsay.McNeely@duke-energy.com" <Lyndsay.McNeely@duke-energy.com>, Katie Brown <katie.brown2@duke-energy.com>, PSC_Contact <Contact@psc.sc.gov>

Subject: RE: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Mr. Koon,

Thank you for your thoughtful reply. Please use next week to work on final instructions and procedures and in your time, we will set a date for the Program's report.

Have a wonderful weekend and thank you, again.

Elise

From: Chris Koon <chris.koon@ecsc.org>

Sent: Friday, September 17, 2021 4:45 PM

To: Wilson, Elise <Elise.Wilson@psc.sc.gov>

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Subject: [External] Re: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Hi, Elise! Thank you for reaching out. I would love to provide an update, and I appreciate the invitation. I'm thrilled to report that both the U.S. Dept. of Treasury and the S.C. Housing Authority have agreed to allow our "pre-pay" customers to apply to the program. We are still working on final instructions and procedures, and I hope to get all of that ironed out in the next week. May I circle back once everything is final to set the date of the report? I want to make sure I have enough information to answer any questions the Commission may have.

Thanks for all that you do,
Chris

Christopher R. Koon
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From: "Wilson, Elise" <Elise.Wilson@psc.sc.gov>

Date: Friday, September 17, 2021 at 12:50 PM

To: Chris Koon <chris.koon@ecsc.org>

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Subject: ND-2021-6-A SC Emergency Rental Assistance Program - Request to Provide Update

Good afternoon, Mr. Koon.

I hope this finds you well.

Chief Clerk Boyd has asked me to reach out to you regarding the possibility of providing the Commission with an update on the customer outreach efforts and any other updates related to the SC Emergency Rental Assistance Program.

I look forward to hearing from you on this prospect.

Thank you!

Elise Wilson
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803.896.5100

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